Assessing the Professionalism Levels of Undergraduate Medical Students at a Medical College.

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ABSTRACT:

Objectives:

To evaluate the professionalism of medical students at Bahria University Medical and Dental College (BUMDC), at the same it will let us know the range of differences among students in different classes (1-5 years).

Methodology: It was a cross-sectional study conducted on 583 students of BUMDC, ranging from 1st year to 5th year (academic session 2021-2022). A validated tool was utilized to collect data. The tool assessed 6 aspects of professionalism: excellence, respect for others, altruism, duty, accountability, honor, and integrity, using a 5-point Likert scale.

Results: The results indicated a notable variance in the overall professionalism score (p=0.000), altruism (p=0.000), duty (p=0.000), accountability (p=0.000), excellence (p=0.000), honor and integrity (p=0.000), and respect for others (0.001) based on the clinical status of students.

Conclusion: It is evident from the study that the level of professionalism among the graduating 5th year class is significantly below the ideal standard. Additionally, it is concerning to observe a notable decline in professionalism from 1st year to 5th year medical students. It is crucial to educate medical students on all essential skills required to deliver topnotch healthcare services efficiently during their practice.

Key Words: Professionalism, medical students, undergraduate, attitude, behavior.

Introduction:

The term "professionalism" originates from the Latin profession, meaning "public proclamation". Medical professionalism, defined by the American Board of Medical Studies, entails a set of values on effectively managing and delivering medical services. It calls for members of a community to collectively declare what patients can expect in terms of proficiency and moral standards and to establish reliable mechanisms to ensure that all healthcare professionals uphold their commitments. Professionalism, as outlined by the American Board of Internal Medicine, encompasses six elements: respect, integrity, excellence, duty, accountability, and altruism.

Other organizations emphasized crucial professional values like patient-centered care and social equality, demonstrated through professional responsibilities like honesty, empathy, selflessness, ongoing improvement, excellence, and collaboration.⁴

Medical errors are recognized for causing significant harm and fatalities, often attributed to a lack of professionalism. Recently, the medical field has faced criticism for the decline in ethical and moral standards. Professional values, concepts, and behaviors are instilled in students from the moment they begin medical school. Students' respect for others, sense of responsibility, and analytical skills all contribute to their professional conduct. A significant amount of research has been conducted on the importance of edu-

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cation in shaping appropriate behaviors related to professionalism in future physicians, as education has been shown to be crucial in fostering and upholding proper professionalism; without it, attitudes may deteriorate. Developing positive attitudes towards professionalism is partly influenced by a student's formal education, with optimal outcomes achieved when education occurs early in the curriculum. Studies have highlighted the need for professionalism courses in recent years, emphasizing the importance of instilling higher ethical and compassionate values rather than solely relying on monitoring and evaluating behaviors.

Nowadays, there is a growing emphasis on the process of professional identity development and the need to fully understand the learners' direct and indirect knowledge of medical professionalism. 13 Identity development involves transforming one's professional ideas based on a combination of information, skills, perspectives, values, and experiences. 14 According to Holden et al., identity development in the medical field is described as the intricate and gradual process of a layperson's transition into a physician as they start to form their own fundamental beliefs, ethics, values, and awareness. 15,16 Professional identity development has been shown to be highly transformative in medical education from undergraduate to postgraduate training.¹⁷ Additionally, professional development programs that educate on the rich heritage and complexity of clinical excellence have proven to be effective in promoting professional-ism. 18,19 The fundamental aspects of medical professionalism include personal, physician-patient, and societal levels.²⁰ There is limited published literature on professionalism among undergraduate medical students in Pakistan.21 It has been noted in the literature that the behaviors of medical students related to professionalism may evolve during the five years of medical education. 22 Therefore, this study aims to examine the student characteristics that may impact professionalism during their educational journey. The objective of our study is to evaluate professionalism in undergraduate medical students, track its evolution over time, and explore whether gender and urban or rural background have any influence on it. The results of this research will assist our institution in implementing measures to formalize professionalism in medical school curricula. Significance of the problem

Undergraduates exhibit a positive attitude towards professionalism and societal values during their time in medical school. Their ethical beliefs are influenced by interactions with family members, teachers, peers, and other social connections.²³ Lack of professionalism among medical students can lead to an increase in medical errors, resulting in higher morbidity and mortality rates for patients.

Undergraduates who uphold strong professional values are better equipped to prevent medical mistakes, modify their behaviour, or devise strategies to prevent the recurrence of errors, even in the midst of their busy schedules or after making a mistake.

A thorough review of the literature indicates conflicting evidence regarding the evolution of professionalism among different stages of medical students. As a result, we will assess the professionalism levels of medical undergraduates to assist our organization in developing and implementing a curriculum aimed at enhancing professionalism among medical students.

Review of Literature:

Professionalism, technological skills, and interpersonal abilities are key qualities that define a "great physician" in global research on professionalism in medicine. 24,25 Medical educators are now placing greater emphasis on the importance of effectively teaching professionalism to medical students. 20,26 Various studies have also provided examples of how different medical institutions have incorporated professionalism into their curriculum. 27-29 Second-year undergraduates at an Irish medical school showed significant professional growth after receiving integrated professionalism education. 30 Research indicates that the moral behavior of undergraduates influences their future behavior as physicians.3³ Additionally, a learner's level of compassion can be predicted by their character, as genetics play a role in this aspect. 32,33 Attitudes are shaped through social interactions and impact individuals' behavior.34 There is a general consensus on the strong connection between attitudes and behavior. 35 Evaluating students' current perceptions of professionalism is deemed essential for designing courses aimed at enhancing professional behavior. 36 It is widely believed that formal training, professionalism, and ethics should all be integrated into the medical curriculum.³⁷ Wilson et al. reported that 35% of iatrogenic injuries result from a lack of professionalism, while only 1% are due to knowledge gaps.³⁸ Arabian educators and students have highlighted the insufficient inclusion of professionalism in the official curriculum.³⁹ Many conferences organized by medical educators focus on the topic of professionalism to promote the concept of medical professionalism. 40 In the view of Saudi medical students, a few professors were considered good role models. Factors such as instructors setting a poor example through role-playing, deficiencies in the curriculum, and a lack of feedback could all contribute to a lack of professionalism. 41 Research conducted in China has linked medical negligence, procedural errors, intergroup conflicts in the medical field, and financial issues to a lack of professionalism in medicine. 42 A survey in Iran involving 149 interns, residents, and physicians revealed that 44.23% were unfamiliar with the concept of medical professionalism, indicating a lack of emphasis on this topic in Iranian medical education. 43 Limited studies have focused on professionalism in medicine.44 Recent findings indicate that

the medical community in Pakistan is working to address professional deficiencies through discussions, training, education, and evaluation.⁴⁵ Teaching biomedical ethics as part of a comprehensive medical curriculum has been shown to be beneficial in instilling professional values in students.⁴⁶ However, there is still a need for clear instruction on professionalism in medical schools and universities in Pakistan, highlighting the necessity of incorporating a formal professionalism course in both undergraduate and postgraduate medical programs.⁴⁷

Another study suggests that the level of professionalism among students does not significantly change as they progress from the first year to the fifth year. Literature recommends using the same questionnaire we are utilizing to assess the professionalism of medical students across various medical colleges.

Methodology:

This cross-sectional study was conducted at a private medical college in Karachi in 2021. MBBS undergraduate students from first year to final year were selected using a non -probability convenience sampling technique. A pretested and validated questionnaire was utilized for this study. Initially, a pilot study was conducted with a questionnaire on 15 randomly selected students. The questionnaire was based on a validated tool developed by Marie. A. Chisholm et.al.⁵⁰ It assessed 6 aspects of professionalism (altruism, accountability, excellence, duty, integrity, and respect for others), with three questions dedicated to each aspect. Each question followed a Like rt scale format ranging from 1 (strongly disagree) to 5 (strongly agree). Consequently, each aspect had a minimum score of 3 and a maximum score of 15. Participants were tasked with ranking the items from least to most accurate. Data collection was done both physically and online. Physical questionnaires were distributed to students by the principal investigator after exams, lectures, and during clinical rotations. Online questionnaires were administered to students via Google Forms.

A mean outcome was generated for each item to provide a generalized result. Standard deviation was also calculated. We contacted the students after lectures, exams, and during clinical rotations to explain the study purpose and obtain written consent. The questionnaires were then distributed for anonymous completion by students present on the respective days. In total, data was collected from 583 students ranging from 1st to 5th year, with the highest number of participants from the 1st and 5th years.

Statistical Analysis

Descriptive statistics were computed using SPSS version 25. Normality was assessed through the Shapiro-Wilk test, Mann-Whitney U test, and Kruskal-Wallis test.

Results:

Total 583 students of either gender meeting inclusion criteria of study were evaluated to assess the level of professionalism in medical students, which would help the organization to design and implement a curriculum to augment level of professionalism in medical students.

Students' responses to statements regarding tenets of professionalism were noted on 5-scale Likert scale. Detailed frequency distribution of Students' responses to statements regarding professionalism tenets are presented in Table-1. The results showed significant difference for overall professionalism score (p=0.000), altruism (p=0.000), duty (p=0.000), accountability (p=0.000), excellence (p=0.000), honor and integrity (p=0.000) and respect for others (0.001) according to clinical status of students. The results

statements regarding tenets of Professionalism. (n=583)

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ltem	Strongly Disagree	Disagree	Neutral	Agree	Strong- ly Agree
I do not expect anything in return when I help someone.	18 (3.1)	30 (5.1)	111 (19)	217 (37. 2)	207 (35.5)
I attend class/clerkship/ work daily.	13 (2.2)	25 (4.3)	58 (9.9)	210 (36)	277 (47.5)
3. If I realize that I will be late, I contact the appropriate individual at the earliest possible time to inform them.	18 (3.1)	52 (8.9)	114 (19.6)	229 (39. 3)	170 (29.2)
If I do not follow through with my responsibilities, I readily accept the conse- quences.	14 (2.4)	21 (3.6)	64 (11)	288 (49. 4)	196 (33.6)
5. I want to exceed the expectation of others.	29 (5)	79 (13.6)	172 (29.5)	183 (31. 4)	120 (20.6)
6. It is important to produce quality work.	7 (1.2)	2 (3)	21 (3.6)	200 (34. 3)	353 (60.5)
7. I complete my assignments independently and without supervision.	15 (2.6)	53 (9.1)	148 (25.4)	202 (34. 6)	165 (28.3)
8. I follow through with my responsibilities.	6 (1)	12 (2.1)	74 (12.7)	274 (47)	217 (37.2)
9. I am committed to helping others.	5 (0.9)	4 (0.7)	74 (12.7)	246 (42. 2)	254 (43.6)
10. I would take a job where I felt I was needed and could make a difference even if it paid less than other positions.	19 (3.3)	49 (8.4)	153 (26.2)	203 (34. 8)	159 (27.3)
11. It is wrong to cheat to achieve higher rewards (i.e. grades, money).	14 (2.4)	19 (3.3)	37 (6.3)	115 (19. 7)	398 (68.3)
12. I would report a medication error even if no one else was aware of the mistake.	9 (1.5)	13 (2.2)	81 (13.9)	243 (41. 7)	237 (40.7)
13. I am able to accept constructive criticism.	10 (1.7)	19 (3.3)	124 (21.3)	279 (47. 9)	151 (25.9)
14. I treat all patients with the same respect, regard- less of perceived social standing or ability to pay.	7 (1.2)	7 (1.2)	22 (3.8)	141 (24. 2)	406 (69.6)
15. I address others using appropriate names and titles.	8 (1.4)	21 (3.6)	54 (9.3)	207 (35. 5)	293 (50.3)
16. I am diplomatic when expressing ideas and opinions.	35 (6)	79 (13.6)	196 (33.6)	165 (28. 3)	108 (18.5)
17. I accept decisions of those in authority.	10 (1.7)	25 (4.3)	107 (18.4)	285 (48. 9)	156 (26.8)
18. I am respectful to individuals who have different backgrounds than mine.	6 (1)	7 (1.2)	33 (5.7)	172 (29. 5)	365 (62.6)

also showed significant difference for overall professionalism score (p=0.000), altruism (p=0.000), duty (p=0.000), accountability (p=0.000), excellence (p=0.000), honor and

Table 1: Frequency distribution of students' response to gender. Detailed results of comparison are presented from Table-2 to Table-4 respectively.

Table 2. Mean comparison of overall and 6 tenants of professionalism according to gender. (n=583)

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	Mean ±SD Median (IQR)	P-Value	
	Male	Female	
Overall	72.94±8.95 73.00(11.00)	73.73±8.01 75.00(9.00)	0.202**
Altruism	12.73±2.01 13.00(2.00)	12.90±1.66 13.00(2.00)	0.753**
Duty	11.89±2.21 12.00(2.00)	12.34±2.05 13.00(3.00)	0.017*
Accountability	11.86±2.00 12.00(2.00)	11.81±1.91 12.00(2.00)	0.727**
Excellence	11.83±1.98 12.00(2.00)	11.71±1.96 12.00(2.00)	0.591**
Honor and Integrity	12.36±2.04 13.00(3.00)	12.76±1.82 13.00(2.00)	0.007*
Respect for others	12.23±1.97 12.00(3.00)	12.19±1.82 12.00(2.00)	0.773**

Mann-Whitney U test was applied. P-value ≤0.05 considered as Significant. *Significant at 0.05 levels. **Not Significant at 0.05 levels.

Table 3. Mean comparison of overall and 6 tenants of professionalism according to area. (n=583)

	Mean ±SD Median (IQR)	P-Value	
	Urban	Rural	
Overall	73.51±8.36 74.00(10.00)	72.99±8.62 74.00(10.50)	0.527**
Altruism	12.81±1.80 13.00(2.00)	12.92±1.86 13.00(2.50)	0.385**
Duty	12.17±2.08 12.00(3.00)	12.13±2.31 13.00(3.00)	0.736**
Accountability	11.83±1.98 12.00(2.00)	11.84±1.79 12.00(2.00)	0.923**
Excellence	11.78±2.00 12.00(2.00)	11.64±1.82 12.00(2.50)	0.300**
Honor and In- tegrity	12.67±1.88 13.00(2.00)	12.33±2.05 13.00(3.00)	0.114**
Respect for others	12.23±1.85 12.00(3.00)	12.10±2.00 12.00(3.00)	0.529**

Mann-Whitney U test was applied. P-value ≤0.05 considered as Significant. *Significant at 0.05 levels. **Not Significant at 0.05 levels.

Discussion:

The study evaluated and compared the six tenets of professionalism from 1st year MBBS to 5th year MBBS in a private medical college in Karachi based on pre-clinical, clinical, gender, and regional (urban, rural) aspects. It has been thought that professional characteristics evolve gradualintegrity (p=0.000) and respect for others (0.000) according ly and are instilled at all stages of medical education. Reto MBBS year. There was also significant difference for cent research, on the other hand, appears to show a reduty (p=0.017), honor and integrity (p=0.007) according to verse relationship between professionalism and the stage

of medical school training. In our research, we have found out that overall level of professionalism declined from 1st year to the final year. There is a statistically significant decrease in all 6 tenets (altruism, duty, accountability, excellence, honor and integrity, and respect for others) from 1st year to the final year. The level of professionalism was found to be highest in 1st year and lowest in 5th year students. There is a gradual decrease in professionalism levels from pre-clinical to clinical years. Another study comparing professionalism levels among two government medical colleges in Karachi discovered that students studying basic sciences had a greater level of altruism, honor and integrity than the students studying clinical courses, nonetheless, the pupils from 3rd year to 5th year (clinical) were judged to be more obedient, accountable, skilled and respectful towards others.49

Statistics from a prominent medical institute in Pakistan indicated that the overall levels of professionalism among undergraduate students were unsatisfactory. However, their study findings revealed a decline in professional attributes from the initial years to the 3rd year, followed by a subsequent increase in professional scores to the same level as the pre-clinical (basic sciences) group. This improvement in professionalism levels in the 5th year was attributed to the university's implementation of compulsory ethics courses for clinical students to enhance their professional behavior and communication skills.⁴⁴ A study on pharmacy students showed an increase in professionalism scores from the early years to the final year, which was attributed to the gradual inclusion of courses and activities focused on teaching professionalism. ⁵¹ Conversely, a study conducted at a medical college in Pakistan found no significant changes in professionalism levels from the 1st year to the final year. ⁴⁵ Research also indicated a noticeable decrease in the empathetic understanding of medical college students throughout their years of study, particularly from the 1st year to the 3rd year of MBBS.5

The high level of professionalism exhibited by first-year medical students may be attributed to their eagerness to excel as doctors and their upbringing. These students are often idealistic, envisioning themselves as exceptional healthcare providers, but as they progress through their studies, the demands of the learning environment, the competitiveness of medical training, and the demanding schedules may erode their idealism. Additionally, many medical institutes in Pakistan lack specific activities or courses aimed at cultivating professionalism among undergraduate students, instead relying on students to implicitly learn professionalism during their education and training in medical school and hospitals. In a recent critical analysis of 11 studies on medical graduates, 10 of the studies showed a significant decrease in empathy during the medical college training period, while one study reported a stable level. The demanding schedules during clinical internships and rotations were identified as the main reasons for the decline, along with the stress caused by formal and informal courses. Our research findings revealed that overall professionalism among female students was slightly higher than male students, although this difference was not statistically significant. Female students exhibited more traits such as altruism, duty, honor, and integrity compared to male students, while male students showed higher levels of accountability, excellence, and respect for others, although these differences were not statistically significant. However, duty, honor, and integrity were significantly higher in female students. Since our study is the first to com-

pare professionalism scores between male and female medical students in Pakistan, there were no existing comparative values. Studies in Europe suggest that empathy, which is closely related to altruism, is more prevalent in female medical students, particularly in fields that are more patient-oriented.³² A study by Klemenc-Ketis et al. also highlighted the significant impact of gender on professionalism.⁵³

It is evident from literature that females are more empathetic, duty conscious, and responsible as compared to male due to the fact that they are geared up to bring up children under their supervision. Overall professionalism in students belonging to urban areas came out more than students belonging to rural areas, but the difference is not statistically significant. However, altruism and accountability were found out to be higher in students from rural areas as compared to students from urban areas, and this was also not statistically significant. No comparable data is available in literature pertaining to professionalism in medical students and their origin from urban or rural areas. If the results (that students from rural areas are less professional than students from urban areas) were statistically significant, then the reason could be that children in rural areas don't get the environment conducive to making them more professional compared to children in urban areas. We would suggest that ethics should be taught in an organized and integrated manner throughout medical studies. Furthermore, including sciences related to morals and behavior as a topic at the MBBS level might help undergraduate learners to better grasp the ethical values and issues in medical practice.

Pakistan Medical and Dental Council, has also proposed that undergraduate students should get ethical instructions in their studying period in medical college.⁵⁴ The tool employed in this study has sufficient validity and reliability for measuring six tenets of professionalism. The principles represent the ideas and level of competence in future physicians, and they encompass many areas of medical students' ethical conduct.

Limitations:

Results are based on data collected from only one medical university.

Strength of Study:

The primary advantage of this study is its relatively quick and cost-effective nature. By comparing the professionalism levels across various medical school tiers with a sizable sample, any discrepancies in outcomes could warrant further investigation.

Conclusion:

Results indicate that the level of professionalism among the graduating class of 5th-year students is significantly below the ideal standard. Additionally, it is concerning to observe a notable decline in professionalism from 1st-year to 5th-year medical students. Teaching doctors the necessary skills is crucial for them to effectively provide high-quality health services.

Recommendations:

Based on the findings of the current study, it is advisable for all medical universities in Pakistan to incorporate professionalism, ethics, and humanities training and courses into the current curriculum.

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